



Results of the challenge: Reporting

Orange team

What reporting tools do we know ?

- Tool
 - TSM Operational reporting
 - TSM Manager
 - ServerGraph
 - Bocada
 - Cmd line/ ODBC
 - TSM Reporting tool
 - WyseDM
 - ISC (5.3 interface)
- Experience
 - Not stable enough
 - No overview
 - Reports gets lost after 1 year
 - good, complete
 - Expensive and cross application
 - Father of the rest!
 - No user experience
 - Easy of use, but is new
 - Not well accepted, also mention as mistake

What reporting would we need for day to day work ?

- Why reporting?
 - For information on enterprise and customers.
- Machine or human usage ?
 - No automatic solving of problems by tools or reports (keep our job!)
- Management use ?
 - Managers use reporting for SLA and problems, capacity planning and trends.
- What does TSM for you, or what would you like it to do for you?

Next 20 slides coming now....

Conclusions!

- IBM, friends,!! We would love to see these items for proper reporting!
(In next 5.3.3 release!)

OR does a good job, free out of the box, it's a great start for reporting.
(single TSM instances)

- Trends
- Overview (helicopter idea)
- Central server and client information
- API details in actlog (AND! Database)
- Real time monitor / Dashboard (lots of lights and popcorn!)
- Event chain / threats
- Performance!
 - Housekeeping
 - Tape / Disk / Network speed
- Detailed expire, how much did we win or not get?